Privacy Policy

*Privacy and data protection*

**To review the full terms of use of the website, visit Terms and Conditions.**

Your right to privacy is important to us. The following terms are provided to explain how we collect and use information about you so that you can make an informed choice about using the Website.

Data protection

Voxterr Holdings Ltd is keen to strike a fair balance between your personal privacy and ensuring that you obtain full value from the products and services it provides, while ensuring that it complies with all protection the Data Protection Act 2018 ('the Act') and the General Data Protection Regulation (‘GDPR’) affords to you. Voxterr Holdings Ltd will hold your personal data securely in accordance with the Act, under which it is fully registered and the GDPR.

The main purpose of the Act and GDPR is to contain the possible threat to individuals from the misuse of personal data relating to them held in manual records or on computing equipment. Voxterr Holdings Ltd complies with all requirements of the law on protection of personal data held on computer or in manual records. The same requirements apply to any records held by individual students about identifiable living individuals.

Collection and use of personal data

Personal data is not stored nor captured through the Website without the prior knowledge and consent of Users. Where personal information is captured (eg through web-based forms for feedback, registration, requests, etc), the User will be informed as to what personal information is being collected, who will use it, and for what purpose(s) it will be used.

Any personal data that you give us will be treated with the utmost care and security. We will hold your personal information on our systems for as long as it is still used for the purpose stated when originally requested.

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Should you request that we amend or suppress records containing your personal data, we will endeavour to do so as promptly as practical. However, you may receive communications for a transitional period while we process your records.

The Act and GDPR gives you the right to see the personal information Voxterr Holdings Ltd holds on you. Please send an e – mail for more information on info@voxterr.com

Cookies

This Website my use cookies in a future - a small piece of information stored on your computer in the form of a file - where strictly necessary for the purposes of making the Website work, for monitoring performance or facilitating functionality.

You may refuse the use of cookies by adjusting the settings of your web browser, however please note that if you do this you may not be able to use the full functionality of this Website.

By using this Website, you consent to the use of cookies and use of the data they provide.

For more information, please send an e – mail to info@voxterr.com

Log files

Continuous logs are kept of requests received by the Website's web servers as it is accessed. These logs are used to analyse usage of the Website.

Each log entry includes the internet protocol (IP) address of the client used (typically, though not necessarily, the IP address of the personal computer (PC) used), the type of client used (typically, though not necessarily, the type and version of web browser used), the URL of the page (or object) requested, the URL of the previous page (or object) requested (known as the 'referrer' and could relate to this Website or another), and the reference number stored in a cookie created by the Website (if one exists). Voxterr Holdings Ltd logs additionally contain the username used to access restricted areas of the Website. This username is not collected by nor shared with Netstat or Google Inc.

Voxterr Holdings Ltd is only able to link log entries to individuals where it holds personal data that can be associated with log entries using IP address, username, or reference number from cookies. This is only possible in relation to Users connected directly to the Voxterr Holdings Ltd network (ie using an Voxterr Holdings Ltd address) and Users using an Voxterr Holdings Ltd account (ie using an Voxterr Holdings Ltd username). We will only use this information to identify you where we are required to by law or where we suspect that there has been a breach of the law or of the Terms and conditions.